#### **Bogus callers**

We do not do private work. If anyone offers to do private work please contact Surrey Trading Standards on 0845 404 05 06 or visit <u>www.surrey.gov.uk/stopcoldcallers</u>

# Who will carry out the works?

The council's contractor Kier will be carrying out these works on our behalf.

# **Contact us**

- www.surreycc.gov.uk/highways
- 20300 200 1003 (Monday to Friday 9am to 5pm)
- Contact Centre, Fairmount House, Bull Hill, Leatherhead, Surrey, KT22 7AH

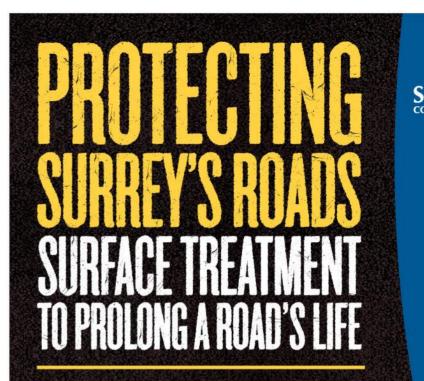
# **Customer feedback**

Your feedback on how these works are carried out will help us to continue to improve.

Please quote WCT - SD Pre-patching on any feedback you give.

You can do this by completing our online form at <u>www.surreycc.gov.uk/roadworks</u>.

Has one of our signs been left behind? www.RemoveThisSign.com



Advance warning

Pre-patching works Horsley Road, Effingham 25 October 2021 For 6 days (weekdays only) Road closed

## Details: Monday 25 October 2021 For 6 days (weekdays only)

## Working hours: 9.30am – 3pm Road closed

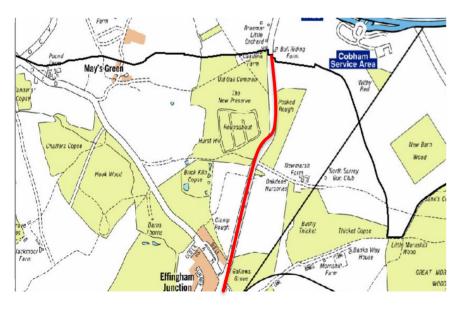
Please look out for advance warning signs on site for any date changes or check <u>one.network</u> or @ HighwaysSurrey on Twitter, Surrey Highway on Facebook and @surrey\_highways on Instagram.

## What are we doing?

Works area:

We will be patching the carriageway in Horsley Road, Effingham in preparation for surface dressing.

Once these works have been done, we will return to apply surface dressing to the road next year.



We are carrying out these works in line with central government and COVID-19 safe working practises and in accordance with the CLC Site Operating Procedures, endorsed by Public Health England. For more information visit <u>www.ourroads.today</u>.

## Information for residents and businesses

Horsley Road will be closed in the area shown in red on the map opposite whilst we carry out our patching works. We will make sure you can get to and from your house or business when it is safe to do so, but there may be times when delays are unavoidable. Talk to a member of our staff on site if you need help, talking to our staff can solve most issues. We will send out new leaflets and signs prior to any further works being carried out.

#### Noise

There will be some noise, but we will try to keep this to a minimum.

### Parking

Please keep the road free from parked cars. Please park elsewhere on the days we're working otherwise your vehicle may be towed away to a nearby road.

### **Delays in work**

This type of work is weather dependent and bad weather means the work will be rescheduled. We will keep you updated on any changes via the advance warning signs.

#### Buses

We apologise if our works cause disruption to your bus service. Please check with the bus company for any alterations with the service during this time.